Reactivating an Archived System

Last Modified on 09/28/2026 8:34 am EDT

When a system is archived, Exalate can no longer reach it and marks it as **Archived**. This article explains what that means and how to request that the system be reactivated.

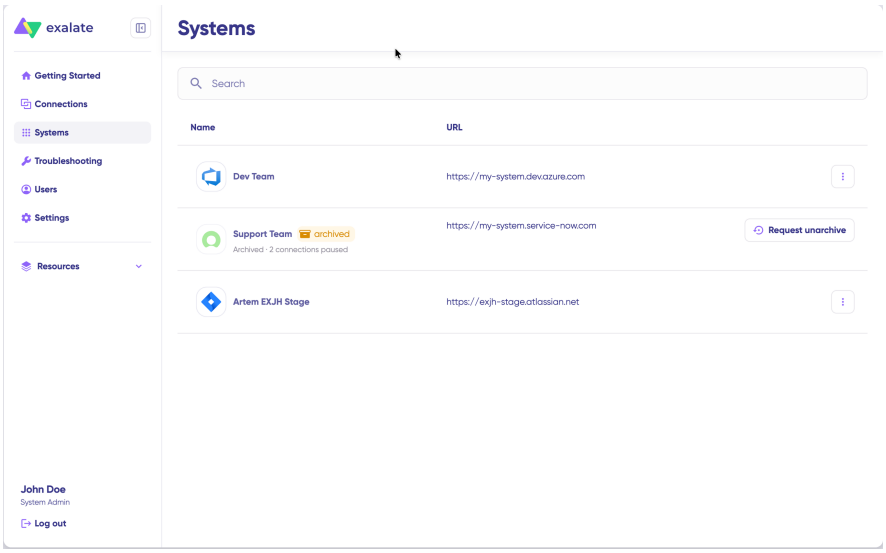
What happens when a system is archived

While a system is archived:

- Connections that use it show **Archived** in their status and stop syncing.
- You can't publish a new script version, deactivate, or delete a connection to that system.
- Sync data for that system (Item Sync Monitor, Sync Queue) isn't available.

Request unarchive

1. Go to the **Systems** tab**.**
2. Find the archived system.
3. Click **Request unarchive.**



4. In the **Request unarchive** dialog, you will see the number of connections that will resume syncing, click **Request unarchive**.

> **Note:** You don't need to contact support separately — submitting the request queues the system for reactivation.

While the request is pending

Connections using the system show **Unarchiving** until it's active again. Once the system is back online, affected connections resume syncing automatically — no further action is needed.

ON THIS PAGE

Security
Pricing and Licensing
Resources
Subscribe for a weekly Exalate hack
Academy
Blog
YouTube Channel
Ebooks
Still need help?
Join our Community
Visit our Service Desk
Find a Partner