

Reactivating an archived system

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When a system is archived, Exalate can no longer reach it and marks it as **Archived**. This article explains what that means and how to request that the system be reactivated.

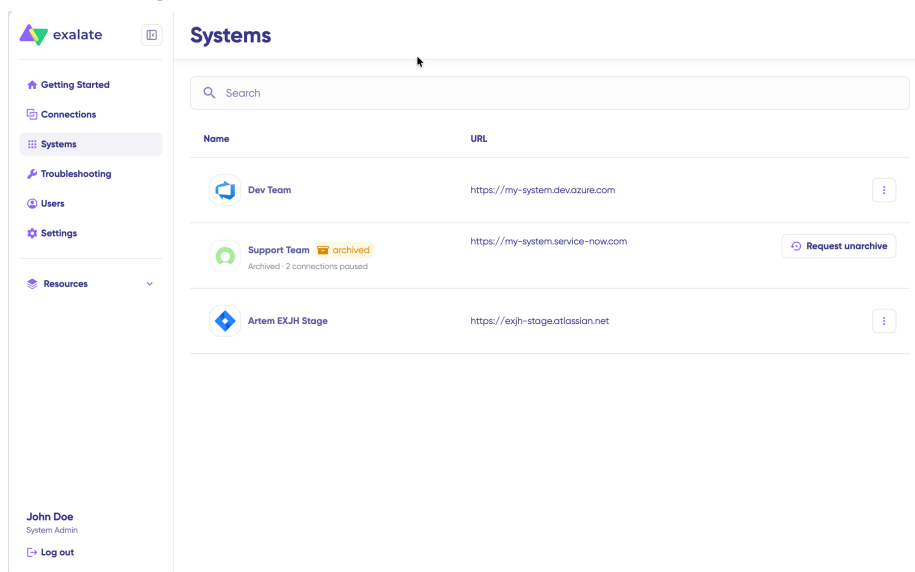
What happens when a system is archived

While a system is archived:

- Connections that use it show **Archived** in their status and stop syncing.
- You can't publish a new script version, deactivate, or delete a connection to that system.
- Sync data for that system (Item Sync Monitor, Sync Queue) isn't available.

Request unarchive

1. Go to the **Systems** tab.
2. Find the archived system.
3. Click **Request unarchive**.



4. In the **Request unarchive** dialog, you will see the number of connections that will resume syncing, click **Request unarchive**.

Note: You don't need to contact support separately — submitting the request queues the system for reactivation.

While the request is pending

Connections using the system show **Unarchiving** until it's active again. Once the system is back

online, affected connections resume syncing automatically — no further action is needed.

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