

# Adding basic external script in Jira

Last Modified on 02/17/2026 1:13 pm EST

This article shows an example of how you can create an example groovy file, add a script, and call it in the Sync Rules.

1. Make sure you have the **scripts** directory. The directory location depends on the issue tracking platform. Custom scripts can only be deployed on Jira Server/Datacenter and nodes which are deployed through the docker deployment approach.

Platform	location
Docker based	<p>/opt/&lt;nodename&gt;/data/scripts</p> <p>There could be one of the following values instead of &lt;nodename&gt;:</p> <ul style="list-style-type: none"><li>◦ sownode for Exalate for ServiceNow.</li><li>◦ adnode for Exalate for Azure DevOps</li></ul>
Jira Cloud	Jira Cloud, just as any other cloud node, supports a set of specific scripts. Custom scripts cannot be deployed in this environment.

2. Create **BasicFieldSync.groovy** file with the following code, and store it in the right location on your server. There is no need to restart instance/add-on to enable the external script.

```
class BasicFieldSync
{
    static receive(issue,
        replica,
        nodeHelper,
        commentHelper,
        attachmentHelper) {

        issue.summary    = replica.summary
        issue.description = replica.description
        issue.assignee   = nodeHelper.getUserByUsername(replica.assignee?.username)
        issue.reporter   = nodeHelper.getUserByUsername(replica.reporter?.username)
        issue.labels     = replica.labels
        issue.comments   = commentHelper.mergeComments(issue, replica)
        issue.attachments = attachmentHelper.mergeAttachments(issue, replica)
    }
}
```

3. Call the **BasicFieldSync.groovy** script from the Sync Rules.

- Replace the script in the outgoing sync rules (create and change processors) as below:

## Existing script

```
issue.summary = replica.summary
issue.description = replica.description
issue.assignee = nodeHelper.getUserByUsername(replica.assignee?.username)
issue.reporter = nodeHelper.getUserByUsername(replica.reporter?.username)
issue.labels = replica.labels
issue.comments = commentHelper.mergeComments(issue, replica)
issue.attachments = attachmentHelper.mergeAttachments(issue, replica)
```

## New script

```
BasicFieldSync.receive(
    issue,
    replica,
    nodeHelper,
    commentHelper,
    attachmentHelper
)
```

### Product

Now [you have](#) one file with basic synchronization rules. You can reuse it in outgoing sync processors ([new issues](#)(create processor) and for existing issues(change processor). If you add new [code](#) into the **BasicFieldSync.groovy**, it is automatically executed in your incoming sync rules ([create](#) and [change](#) processors).

### Security [?](#)

[Pricing and Licensing](#) [?](#)

[Resources](#)

[Subscribe for a weekly Exalate hack](#) [?](#)

[Academy](#) [?](#)

[Blog](#) [?](#)

[YouTube Channel](#) [?](#)

[Ebooks](#) [?](#)

**Still need help?**

[Join our Community](#) [?](#)

[Visit our Service Desk](#) [?](#)

[Find a Partner](#) [?](#)