

How to Sync between the Select List (single choice) custom field and issue type

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This article shows how to set an issue type, based on the Select list (single choice) custom field.

Introduction

Recently we had a request from a customer who wanted to be able to synchronize a custom field of type Select list(single choice) to the issue type field on the Destination Instance.

Imagine you have a Select List (single choice) custom field called '**Incident Type**'. The issue type field on the Destination Instance has only 4 options, which are **Feature**, **Bug**, **Story**, and **Task**. In case the Incident Type is **Feature request** you want to set the *issue type* to **Feature**. Otherwise, the issue type would be **Bug**.

Source side

Outgoing sync

```
1 replica.customFields."Incident Type" = issue.customFields."Incident Type"  
2 ...
```

Destination side

Incoming sync

```
1 issue.typeName = replica.customFields."Incident Type".value?.value == "Feature Request" ? "Story" : "Bug"
```

Note: The custom field name/options and issue type options are provided only for demonstration purposes. You can easily replace them with your actual data.

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