

# How to Sync Epics in Jira On-premise

Last Modified on 03/10/2026 10:05 am EDT

**This article applies to Exalate Classic only.** If you're using the New Exalate experience, please refer to the [New Exalate documentation](#).

In this article, we describe how to synchronize Epics, including the Epic link.

**Note:** Requires Exalate for Jira Server/DataCenter version 4.5.1 or higher

With Exalate, you can sync epics and stories, while keeping the parent-child relationship on the remote side.

**Note:** To keep parent-child relations between issues, you need to synchronize Epics first, then synchronize stories.

## Configuration

After you establish a connection between two Jira instances, you need to configure the Sync Rules.

**Note:** The script works only when using scripting rules on Jira On-premise. It's not compatible with Exalate Visual mode. You can **only map the Epic name custom field in Visual mode**.

To sync epics in Jira on-premise:

1. Create files from the Exalate public repository.

**Note:** We store external scripts for Jira on-premise in a public repository. Copy the code from the repositories below and create `.groovy` files. You must keep the filenames as below. Note that you need to disable/enable the Exalate add-on such that the new file is added to the classpath.

- Epic.groovy

2. Upload the files to `$JIRA_HOME/scripts` directory.

**Note:** `$JIRA_HOME/scripts` directory is located on the server, where you have your Jira instance installed. If you don't have a script directory you should create one. For more information, please read [How to add an external script in Jira on-premise](#).

3. Configure Sync Rules with the scripts provided below:

Add the code from the repository accordingly to the bottom of the Sync Rules.

## Outgoing Sync

Add the following code to send the Epic information together with the Epic Link.

**Note:** You need to synchronize Epic first, then synchronize stories to keep the parent-child relation between issues.

```
// Ensure that the Epic is synced first, such that stories sent later can be associated to the right epic  
Epic.sendEpicFirst()
```

⚠ This example shows the case where the order does not matter, still keeping the parent-child relation between Epic and Stories. The Epic Link is also synchronized.

```
Epic.sendInAnyOrder()
```

## Incoming sync

Add the following code to apply received Epic information, including the Epic Link:

```
// Move this to the end of the incoming sync script  
Epic.receive()
```

Have more questions? [Ask the community](#)

[About Us](#)

[Release History](#)

[Glossary](#)

### ON THIS PAGE

[API Reference](#)

[Configuration](#)

[Security](#)

[Pricing and Licensing](#)

#### Resources

[Subscribe for a weekly Exalate hack](#)

[Academy](#)

[Blog](#)

[YouTube Channel](#)

[Ebooks](#)

#### Still need help?

[Join our Community](#)

[Visit our Service Desk](#)

[Find a Partner](#)