Can I change my plan later?

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Yes, you can upgrade your Exalate plan at any point to a higher tier based on your current needs. Downgrading to a lower tier takes effect at the end of your current billing period, provided your integration usage is within the limits of the lower plan.

Choosing the Right Plan

Exalate offers four subscription tiers: Starter, Scale, Pro, and Enterprise. Your tier is based on two things: the number of active items in sync and the features you need. As your integration needs grow, you can move between tiers to match your actual usage without overpaying for capacity you don’t need.

Scaling Up as Your Needs Grow

Organizations experiencing growth can upgrade from Starter to Scale or Pro as their active items increase. The Pro plan offers custom active item limits for requirements that fall between standard tiers. Pro also unlocks features that are not part of Starter and Scale, such as **Activity** (the record of who changed what on a connection, and when). For larger organizations, Enterprise provides unlimited capacity along with tailored payment terms and billing flexibility to accommodate specific financial and budgeting requirements.

What Changes When You Switch Plans

Changing your plan affects capacity and feature access at the same time.

When you upgrade to Pro or Enterprise, the **Activity** view becomes available right away, showing the last 90 days of changes on your connections. You do not start from an empty record.

When you downgrade to Starter or Scale, the Activity view is no longer available on your connections.

Plan changes are themselves recorded, so renewals, upgrades, downgrades, and cancellations appear in Activity once you are on a plan that includes it.

Downgrading Your Plan

Downgrading to a lower tier takes effect at the end of your current billing period. The downgrade will only apply if your integration usage falls within the limits of the plan you’re moving to. This ensures there’s no disruption to your active integrations during the transition.

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