Are There Limits on the Number of Synced Items in Exalate?

Last Modified on 02/17/2026 6:24 am EST

Yes, limits depend on your subscription plan and are based on active items in sync rather than total items ever synchronized. The **Starter** plan supports up to **25 active items** in sync, while the **Scale** plan increases this to **100 active items**. The **Pro** plan offers custom active item limits that you negotiate based on your specific needs. The **Enterprise** plan provides unlimited active items in sync, removing all capacity constraints.

Understanding Active Items in Sync

Active items in sync count only work items currently being synchronized between systems. If you stop syncing an item, it no longer counts toward your plan limit. This means you can manage your subscription efficiently by controlling which items remain actively synchronized at any given time.

Subscription Plans and Active Item Limits

Exalate offers four subscription plans with varying active item limits:

- **Starter Plan**: Supports up to **25 active items** in sync.
- **Scale Plan**: Increases capacity to **100 active items** in sync.
- **Pro Plan**: Offers **custom active item limits** based on your needs.
- **Enterprise Plan**: Provides **unlimited active items** in sync.

When you approach your plan's limit, you can either upgrade to a higher tier or reduce the number of active items by adjusting your sync scope. The unified console displays your current usage clearly, showing how many items you're syncing out of your total allocation. Organizations requiring unlimited capacity or expecting significant growth should consider the Enterprise plan, which removes all item limitations and includes boosted sync processing capacity.