Can I try Exalate before purchasing?

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Yes, Exalate offers a 30-day free trial that gives you full access to the platform's capabilities without requiring immediate payment. The trial allows you to synchronize up to 500 sync pairs during the evaluation period, providing ample opportunity to test integrations with your actual systems and workflows.

What's included during the trial

During the trial, you have access to all connectors, including the full power of script-based configurations. You can use Aida for AI-assisted script generation, test versioning and rollback features, and explore the unified console interface. The trial works with all supported platforms, including Jira Cloud, Azure DevOps Server, Azure DevOps Cloud, ServiceNow, Salesforce, Zendesk, Freshdesk, Freshservice, and Asana.

You receive alerts at 80% and 100% of your sync pair capacity to help monitor usage. You can upgrade anytime during the trial—no need to wait for the 30 days to end.

Contact Exalate support if you need additional time to complete testing beyond the 30-day period.

What happens after the trial

When your trial ends, synchronization stops if you haven't upgraded to a paid plan. Your console access remains active, allowing you to view your configuration and scripts without losing any setup work. You're never charged for the trial period.

Upgrade options during or after trial:

- **Self-service upgrade:** Choose Starter (/month, **25** items in sync) or Scale (/month, **100** items in sync) directly in exalate.app. Add a credit card and activate instantly. Your integration continues working seamlessly with no reconfiguration needed. Note that some connectors available during trial (Salesforce, ServiceNow, Azure DevOps Server) require Scale or higher plans.

- **Sales-assisted upgrade:** Click "Contact Sales" in the product for Pro or Enterprise plans with custom sync pair limits, priority support, and advanced features. An account executive will discuss your requirements and pricing options.

- **Reactivating after trial ends:** If your trial expires, you can activate a Starter or Scale plan anytime through exalate.app. For Pro or Enterprise plans, use the contact sales form to connect with the team.

Product

About Us 🡒

Release History 🡒

To start your free trial, visit exalate.com or book a demo with an integration engineer to discuss your specific requirements before beginning evaluation.

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