Can I try Exalate before purchasing?

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Yes, Exalate offers a 30-day free trial that gives you full access to the platform's capabilities without requiring immediate payment. The trial allows you to synchronize up to 1,000 work items during the evaluation period, providing ample opportunity to test integrations with your actual systems and workflows.

What's included during the trial

During the trial, you have access to all connection types including basic, visual, and script-based configurations. You can use Aida for AI-assisted script generation, test versioning and rollback features, and explore the unified console interface. The trial works with all supported platforms including Jira Cloud, Jira Data Center, Azure DevOps, ServiceNow, Salesforce, Zendesk, GitHub, Freshdesk, and Freshservice.

You can extend the evaluation period beyond 30 days by contacting Exalate support if you need additional time to complete testing. For Jira on-premise evaluations, extensions are available directly through the Atlassian Marketplace following their standard policies.

What happens after the trial

After the trial ends, Exalate automatically transitions to a Free plan that allows up to 1,000 syncs per month with basic connections. This free tier lets you continue using the platform for lightweight integration needs without immediate upgrade pressure. If you require advanced features, unlimited synchronizations, or script-based configurations, you can upgrade to a Professional or Enterprise plan at any time.

Product

Additional

Release History ⧉

To start your free trial, visit exalate.com or book a demo with an integration engineer to discuss your specific requirements before beginning evaluation.

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