

How Long Does It Take to Set Up a Basic Exalate Sync?

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Typical setup time with Aida (15–30 minutes)

A basic synchronization between two systems can be set up in 15 to 30 minutes using Aida's AI-assisted configuration. This timeframe includes authenticating to both systems, describing your sync requirements in plain language, generating initial scripts, and running basic tests to validate the configuration.

The setup process is fastest for straightforward scenarios like syncing standard fields (summary, description, priority, status, assignee) between commonly paired platforms such as Jira to ServiceNow or Azure DevOps to Zendesk. Aida generates appropriate Groovy scripts based on your description, and the Test Run feature lets you validate behavior on sample work items before activating synchronization.

When setup takes longer (complex logic and custom fields)

More complex integrations requiring custom field mappings, conditional logic, data transformations, or specialized workflow handling take longer. Organizations with extensive customization needs may spend several hours refining sync scripts to accommodate specific business rules, field calculations, or integration patterns. For multi-organizational setups that require connecting multiple systems, where each system has a set of complex sync rules, it might take a few days, taking into account approvals from stakeholders, security considerations, etc. The time investment depends on how much your requirements differ from standard synchronization patterns.

Admin approvals and security constraints

Authentication and permission setup can add time if you need to coordinate with system administrators for API tokens or OAuth approvals. Organizations with strict security policies may require additional steps for granting Exalate access to connected systems. Cross-company integrations, where you're coordinating with external partners, also take longer due to the need for communication and alignment on what data to share.

Most teams complete their first connection more quickly than subsequent ones as they become familiar with the interface, Aida's capabilities, and scripting patterns. Starting with a simple use case helps build confidence before tackling more complex integration scenarios.

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