What Is the New Exalate Experience? Features and Improvements

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What is the New Exalate experience?

The New Exalate experience is the latest version of the platform that introduces a unified web-based console for managing all integrations in one place. Instead of separate consoles for each connected platform, you now access all connections, configurations, and monitoring through a single interface at exalate.app. This unified approach simplifies setup and ongoing management while maintaining the same powerful scripting capabilities and autonomous control that define Exalate.

Key Improvements

Key improvements include Aida, an AI assistant that helps build sync scripts and troubleshoot errors based on the context of your connected systems. Aida explains issues in accessible language and provides context-aware suggestions, making complex integrations more approachable without requiring deep scripting expertise. The platform also introduces versioning and rollback capabilities for sync configurations, allowing teams to track changes and revert to previous versions if needed.

Test Run

Test Run functionality lets you safely test sync rules on specific work items before deploying changes to production. You can review how your configuration will behave and identify issues without affecting live data. The side-by-side view for sync rules and error handling provides better visibility into what's happening on both sides of an integration.

The Pricing Model

The pricing model has shifted from instance-based to subscription-based plans (Starter, Scale, Pro, Enterprise) based on the number of active items in sync rather than charging separately for each system. This change makes it more cost-effective to connect multiple systems and establish various connections under a single subscription.

Existing users can continue using their current integrations without immediate changes, and can import existing connections into the new console when ready. The transition happens at your own pace, with full support maintained for both experiences during the migration period.

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