

What is Exalate and what problems does it solve?

Last Modified on 02/17/2026 9:10 am EST

Exalate is an AI-assisted integration platform that synchronizes data between different work management systems in real-time. It connects tools like Jira, Azure DevOps, ServiceNow, Zendesk, Salesforce, GitHub, Freshdesk, and Asana, enabling teams across organizations to collaborate without manual data entry.

Problems Exalate Solves

Cross-Platform Communication Gaps

Teams using different systems struggle to share information effectively. Exalate automates bi-directional sync between platforms, eliminating the need to manually copy data between tools like Jira and ServiceNow or Azure DevOps and Zendesk.

Limited Integration Flexibility

Standard integrations often lack customization options for complex workflows. Exalate uses Groovy scripting to define exactly what data syncs and how it transforms between systems, giving teams full control over their integration logic. Each side of a connection can independently configure incoming and outgoing data rules.

Security and Data Control Concerns

Organizations need to maintain strict control over what information leaves their systems. Exalate provides role-based access control, encryption of data both in transit and at rest, and ISO certification. Teams can script precise data filters to ensure only approved information syncs across organizational boundaries.

Manual Work and Human Error

Repetitive data entry between systems wastes time and introduces mistakes. Exalate automates synchronization with triggers that respond to changes in work items, keeping all connected systems up-to-date without human intervention.

Key Capabilities

Product

Exalate offers a unified console for managing integrations, with features including Aida (AI-assisted configuration), versioning and rollback for safer changes, and Test Run functionality to validate configurations before deployment. The platform uses [subscription-based pricing](#) with plans ranging from Starter to Enterprise (unlimited items).

Security [?](#)

Pricing and Licensing [?](#)

Resources

[Subscribe for a weekly Exalate hack](#) [?](#)

[Academy](#) [?](#)

[Blog](#) [?](#)

[YouTube Channel](#) [?](#)

[Ebooks](#)

Still need help?

[Join our Community](#)

[Visit our Service Desk](#)

[Find a Partner](#)