

ServiceNow - Version 5.5.0/5.5.1

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Released for SERVICENOW on **April 21, 2023**

In this release, we've added some improvements and bug fixes.

We are rolling out this release gradually and will publish an update on [Exalate Status Page](#) when it is available for all users.

In this release

Improvements

- CNSL-30 Users are provided with information regarding Exalate security policies before logging in to the Exalate admin Console.
- CNSL-368 Users can see the actual connection type, so they know the type of connection they are in.
- CNSL-369 Replaced the toggle that activates the Trigger with a checkbox.
- CNSL-372 Changed the popup on login.
- CNSL-373 Added the instance URL to the info tab of a connection.
- XLT-888 Added additional fields to the script processor context information.
- XLT-889 Admins can see all interactions between the issue tracker and Exalate.
- XLT-914 Infrastructure managers have storage options for attachments.
- XLT-916 Ensured that system.exit cannot be called.
- XLT-3125 Removed Network license mentions from the error messages.

Bug fixes

- CNSL-21 Column Width not showing correctly the message value ("WAITING_FOR_RESPONSE") for Outgoing Sync Status Column.
- CNSL-22 Some of the required fields aren't required when editing mappings.
- CNSL-31 No message when deleting a trigger from connection.
- CNSL-382 Wrong warning message if the evaluation license is not yet added.
- CNSL-466 Duplicated buttons on the organisation information collection modal window.
- CNSL-537 Users can't proceed to check out process when the VAT is set incorrectly.
- XLT-878 Synchronisation fails to start (without any trace), if summary is longer than 255 chars.
- XLT-894 Ensure that the invitation Secret is not exposed in the incoming sync.
- XLT-896 Connection secret may be exposed when logging.
- XLT-898 Metrics API is exposed to anonymous calls.

- XLT-906 It is not possible to exalate an issue using basic connection if a user lost his/her paid license and didn't deactivate a visual or script connection.

- [About Us](#) [?](#)
XLT-910 [Attachments] "Only send from" option can't be saved.
- [Release History](#) [?](#)
XLT-1182 Issues start synchronizing after the trigger is created..
- [Glossary](#) [?](#)
XLT-2003 Triggers don't work due to bad format.

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