Release History

Last Modified on 02/10/2026 8:10 pm EST

End-of-life policy ⚠️

Exalate node software lifetime is explicitly capped at **2 years**.

- An error will be raised which indicates a mandatory upgrade, blocking all further functionality
- You will have to upgrade at least every 2 years to a more recent version. This is to ensure ongoing compatibility with future versions of the synchronization software.
- The time cap can be lifted and a patched version will be delivered. This is waving the backward compatibility promise of the product, implying that other versions of exalate might not be able to communicate with the older version

Exalate nodes deployed on the Exalate cloud - which has not been pinned - are continuously and automatically upgraded.

Release History Details

Exalate supports multiple platforms.

You can check the release history details for each one of them:

- Jira Cloud
- Jira on-premise
- Azure DevOps
- ServiceNow
- Zendesk
- GitHub
- Salesforce
- Freshdesk
- Freshservice
- HP QC/ALM

Product

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