

Exalate for Jira Server End of Support and Maintenance

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In 2020 [Atlassian announced](#) changes to its Server and Data Center offerings in order to sharpen its focus on cloud-based products.

Atlassian Announcement Summary

Atlassian stopped selling new Server products starting February 2nd, 2021, and will fully stop maintaining the Server products in February 2024.

As of February 15, 2022, there is also no way to upgrade or downgrade user tiers for the Server products or apps.

Starting from February 15, 2022, PT, Atlassian only provides security bug fixes for critical vulnerabilities until the end of the support date on February 15, 2024, PT.

After that date, Server products will reach the end of support, and they will not release any further product updates.

This is a **Timeline of changes** introduced by Atlassian

All dates are in Pacific Time (PT)



Note: Check out some more details on [What the end of support means by Atlassian](#).

Note: Atlassian offers step-by-step guides for a smooth migration to Cloud or Data Center. Check out the [Cloud migration program](#) and [Data Center migration guide](#) for more information.

What Does End of Sale and Support Mean for Exalate Users?

Here at Exalate, we will continue to offer **support for Exalate for Jira Server** until the end of Atlassian's support period in 2024.

Existing server customers can continue purchasing Exalate for Jira Server until **February 15, 2023, PT**. The ongoing app renewals will be prorated with an end date of February 15, 2024, PT to match the server products' end-of-support date.

We also have a Data Center and Cloud version of Exalate with the same features as the Server version. We will continue support and new development for the Data Center and Cloud version of Exalate.

Product

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Note: If you have any additional questions or concerns regarding the Exalate for Jira Server maintenance, feel free to contact our support team.