

What Happens with the Entity in case Synchronization Stops?

Last Modified on 01/30/2026 12:28 pm EST

This article provides details about the impact of different actions that stop the synchronization process.

Ways to Stop the Synchronization

Synchronization stops because of the following reasons:

- **Deactivated Connection**
If the Connection has been deactivated at either end.
- **Unexalate Operation**
The entity has been Unexalated, i.e further synchronization has been stopped.
- **Clean-up Tools**
The synchronization has been stopped either for a particular entity or for a Connection.
- **Uninstalled Exalate App**
The Exalate App has been uninstalled.
- **An Entity Under Sync is Deleted**

Below you will find a detailed description of how these actions affect entities that have been synced.

Impact on the Entity if the Synchronization is Stopped

Deactivated Connection

Impact: The entities will remain on both sides keeping the data they've already exchanged. The link between these entities will remain untouched.

You can later resume the sync from the moment it has been stopped.

Unexalate Operation

Impact: The entities will remain on both sides keeping the data they've already exchanged. But the link between these entities will be removed.

Clean-up Tools

Impact: The entities will remain on both sides keeping the data they've already exchanged. But the link between these entities will be removed.

Uninstalled Exalate App

Impact: Exalate does not remove the configuration data after uninstallation.

If you uninstall the app, synchronization will stop, but the other side will throw errors. It does not affect the entity data though.

Exalate does not remove entity information, received during the active synchronization.

By default, when you reinstall or re-enable the application again, the synchronization will be resumed from the point it has been stopped.

An Entity Under Sync is Deleted

Impact: When you delete an entity, Exalate considers it as a synchronization event. It ensures that future entity updates are not synced.

The synchronization panel will indicate that the remote entity has been removed.

Product

[About Us](#)

ON THIS PAGE

[Release History](#)

[Glossary](#)

[Ways to Stop the Synchronization](#)

[API Reference](#)

[Impact on the Entity if the Synchronization is Stopped](#)

[Security](#)

[Pricing and Licensing](#)

Resources

[Subscribe for a weekly Exalate hack](#)

[Academy](#)

[Blog](#)

[YouTube Channel](#)

[Ebooks](#)

Still need help?

[Join our Community](#)

[Visit our Service Desk](#)

[Find a Partner](#)