

UnhandledHubCustomFieldValueConversionException Error

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Problem

The error message detail would be different, depending on the cause of the error.

Example

Error detail:

Error when attempting to serialize the custom field XXX because Exalate does not support its type....

Cause

Outgoing sync includes the code, which tries to send all of the custom fields with their values.

```
replica.customFields = issue.customFields
```

Solution

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You need to specify the custom field name when assigning the custom field to a replica variable.

[Check how to synchronize custom fields](#) for more details.