java.lang.Errors Cause Exalate Synchronization to Stop

Last Modified on 01/28/2026 1:01 pm EST

Problem

Sync rules processors throw the java.lang.Error, which causes the Exalate sync to stop.

Error detail:

Error while processing requests

Cause

This kind of error is usually caused by the custom groovy script in the Sync Rules as far as java.lang package and classes are imported by default in Groovy.

The following error classes are most commonly known as a cause of the synchronization and JIRA stop.

Product

About Us ⬚

- StackOverflowError

Release History ⬚

- OutOfMemoryError

Glossary ⬚

API Reference ⬚

- NoClassDefFoundError

Security ⬚

Pricing and Licensing ⬚

Resources

Subscribe for a weekly Exalate hack ⬚

Academy ⬚

Blog ⬚

YouTube Channel ⬚

Ebooks ⬚

Still need help?

Join our Community ⬚

Visit our Service Desk ⬚

Find a Partner ⬚