How to Sync CreatedDate Field

This article explains how to sync the Created Date field.

Introduction

> **Warning**: Despite our best efforts, code can change without notice due to a variety of factors. If you encounter an issue in any of the code shown here and find that a specific block of code is not correct, or is causing errors, please check with the Community to find an updated version.

The Created Date field is quite specific, as you probably won't change its original value on an issue. You can sync the created date into other fields like description, comment, or a custom field.

Source side

Send the created date to the remote side using the code below:

Outgoing sync

```
replica.created = issue.created
```

Destination side

Incoming sync

You can set the received created date in different fields as follows:

Set the received value in a created date (applicable only for Jira Server)

```
issue.created = replica.created
```

Set the received value in a description

```
issue.description = replica.created
```

Set the received value in a custom field

```
issue.customFields."Original Created Date" = replica.created
```

> **Note**: Exalate for GitHub app does not support the Created Date field update on a GitHub issue. But you can store the received Created Date field value in a Custom Field.

Product

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