

# getByKey

Last Modified on 01/30/2026 11:19 am EST

## Signature

Helper	userHelper
Signature	getByKey(String userKey)
Description	Returns a user matching the specified user key or null if the user is not found.
Introduced in	0.12.0

## Example use

```
/* assign the local user to the same assignee as the remote issue assignee
** if user doesn't exist create the user first
*/
if (userHelper.getByKey(replica.assignee.key) == null) {
    // create the user if s/he doesn't exist
    userHelper.createUser(replica.assignee.username,
        "changeme",
        replica.assignee.email,
        replica.assignee.displayName)
}
issue.assignee = userHelper.getByKey(replica.assignee.key)
```

## Comments

### Product

You can use it when you have a common [user directory](#) for both source and destination

[About Us](#) ?

[Release History](#) ?

[Glossary](#) ?

[API Reference](#) ?

[Security](#) ?

[Pricing and Licensing](#) ?

### Resources

[Subscribe for a weekly Exalate hack](#) ?

[Academy](#) ?

[Blog](#) ?

[YouTube Channel](#) ?

[Ebooks](#) ?

### Still need help?

[Join our Community](#) ?

[Visit our Service Desk](#) ?

[Find a Partner](#) ?

