

stripHtmlFromComments

Last Modified on 01/15/2026 4:27 pm EST

Signature

Helper	nodeHelper
Signature	<code>stripHTMLFromComments(String HTMLText)</code>
Description	Removes the HTML from the comments
Introduced in	

The `stripHtmlFromComments` method removes these tags from a list of comments, ensuring that only plain text is retained when synchronizing them with external systems. This method is particularly useful in the **Outgoing Sync**, where HTML formatting may not be needed or supported by the target system.

Example Usage in Freshdesk / Freshservice:

- **Removing HTML Tags from All Comments Before Syncing:**

[About Us](#) [Release History](#)

[Glossary](#)

[API Reference](#)

[Security](#)

[Pricing and Licensing](#)

[Resources](#)

[Subscribe for a weekly Exalate hack](#)

[Academy](#)

[Blog](#)

[YouTube Channel](#)

[Ebooks](#)

Still need help?

[Join our Community](#)

[Visit our Service Desk](#)

[Find a Partner](#)