

stripHtmlFromComments

Last Modified on 01/15/2026 4:27 pm EST

Signature

Helper	nodeHelper
Signature	<code>stripHTMLFromComments(String HTMLText)</code>
Description	Removes the HTML from the comments
Introduced in	

The `stripHtmlFromComments` method removes these tags from a list of comments, ensuring that only plain text is retained when synchronizing them with external systems. This method is particularly useful in the **Outgoing Sync**, where HTML formatting may not be needed or supported by the target system.

Example Usage in Freshdesk / Freshservice:

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```
entity.comments = nodeHelper.stripHtmlFromComments(entity.comments)
```