

getLocalIssueFromRemoteUrn

Last Modified on 01/15/2026 4:27 pm EST

Signature

Helper	nodeHelper
Signature	getLocalIssueFromRemoteUrn (String remoteUrn)
Description	Finds a local issue linked to the remote issue.
Introduced in	4.2.0

Parameters

remoteUrn	A key of the remote issue
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The method was improved for Jira Cloud in 4.5 version to include.

Helper	nodeHelper
Signature	getLocalIssueFromRemoteUrn (replica.customKeys.parentURN, "entity_name")
Description	Returns BasicHubKey: the local issue key linked to the remote issue.
Introduced in	4.5.0

Example use

This method is used in External scripts to find the local issue using a key of the remote issue which is under sync.

```
Jira Incoming
if(replica.parentId){
  def localParent = syncHelper.getLocalIssueFromRemoteUrn(replica.parentId)?.key
  if(localParent){
    issue."Epic Link" = localParent
  } else {
    throw new com.exalate.api.exception.IssueTrackerException("Issue not found" )
  }
}
```

Comments

Exalate uses this method to synchronize issues that have some relation in-between. For example:

- Epic and stories synchronization
- **Product**
Task and sub-tasks synchronization
- **About Us**
Issue links synchronization

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