getUserByFullName

Last Modified on 01/30/2026 11:13 am EST

Signature

Helper	nodeHelper
Signature	getUserByFullName (String displayName)
Description	Returns a user object based on a displayName (Full Name) Returns a null in case: • the user full name is not found • the Exalate user has no 'Browse Users' permissions
Introduced in	0.8

For Jira Cloud

According to the [Atlassian changes in the user privacy policy](#), Jira Cloud user may hide their email address and Full Name in the Atlassian account settings. This affects user fields synchronization since Exalate uses API to search by email. Therefore, make sure that the email and Full Name are visible for the Exalate app in the Atlassian account.

Note: The Signature introduced in 0.8 works for Azure Devops until version 5.4.0.

Example use

```
workItem.assignee = nodeHelper.getUserByFullName(replica.assignee.displayName, issue.project.key)
```

Product

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Example use in Azure DevOps 5.4.0

```
workItem.assignee = nodeHelper.getUserByFullName(replica.assignee.displayName, issue.project.key)
```