

getTableByName

Last Modified on 01/30/2026 11:16 am EST

Signature

Helper	nodeHelper
Signature	getTableByName(String tableName , String attributeName)
Description	Looks up a value in the specified table and returns the corresponding row
Introduced in	4.6.4

Example use

Retrieve the assignment group with a certain name

- Assignment group is stored in the sys_user_group table

Assignment group [Case view]

A dictionary entry manages how ServiceNow stores data in tables and fields (columns). For new dictionary entries, select a Table and the field Type of the new column. Also enter a column label, which becomes the field label, and the column name. If necessary, set a Max length for text String type fields, make the field Mandatory to save.

Info

Table: Task [task]

Type: Reference

Column label: Assignment

Column name: assignment

Label: Group

Name: sys_user_group

Extends table:

Application: Global

Create module: ☒

Create mobile module: ☒

Add module to menu: -- Create new --

New menu name:

Reference Specification

Choice

The Reference field specifies:

Reference: Group

Reference qualification:

Add Filter Condition

Add "OR" Clause

Type = null

or Type = itil

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```
// look up assignment group and assign it to the problem entity
```

```
problem.assignment_group = nodeHelper.getTableByName("sys_user_group","CAB Approval")
```

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