

getReference

Last Modified on 01/30/2026 11:15 am EST

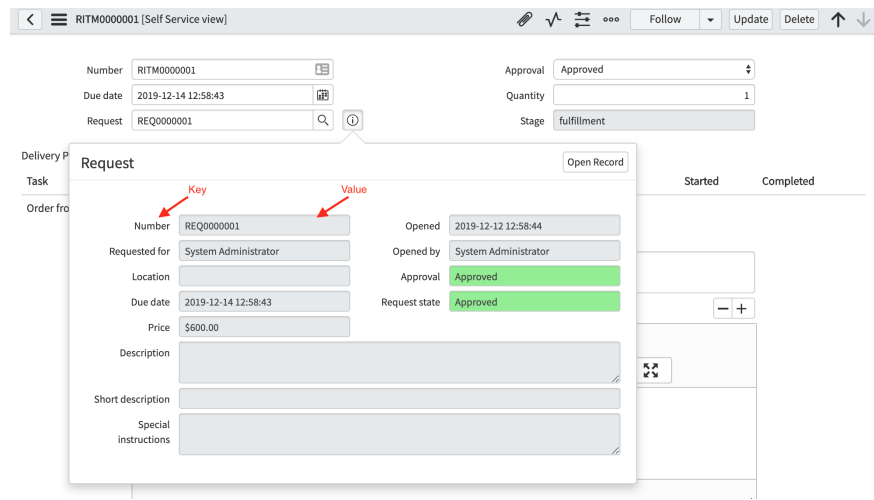
ServiceNow

Signature

Helper	nodeHelper
Signature	(tableName: String, key: String, value: String)
Description	Helps to get a value of type reference.
Introduced in	5.0.17

Example use

Sync the Request field in a Request Item



```
requestItem.request = nodeHelper.getReference("sc_request", "number", "REQ0000001"?sys_id
```

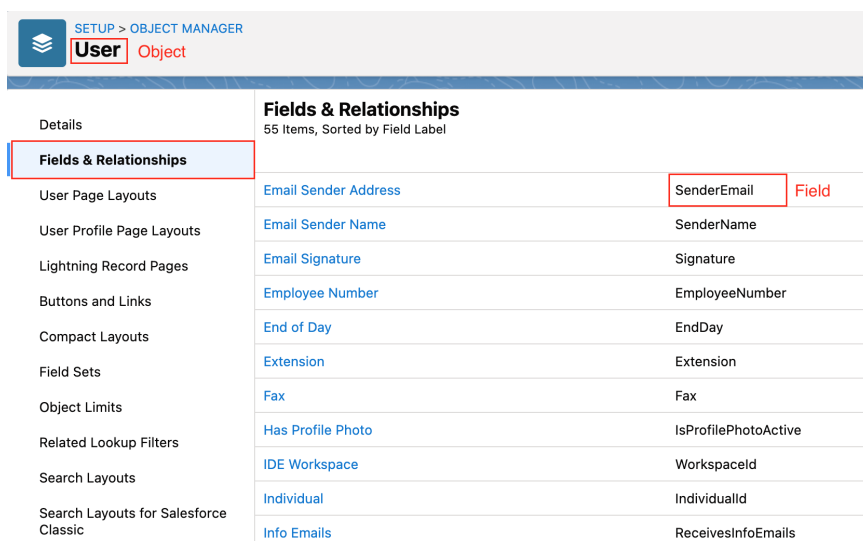
Signature

Helper	nodeHelper
Signature	(nodeHelper.getReference(entityType: String, fieldName: String, fieldValue: String)

Description	Helps to get a value of type reference.
Introduced in	0.5.0

Example use

Sync any field of the Salesforce object. In this case we sync the **User** object and get reference of the **Sender Email** field from this object.



<div> <div>SETUP > OBJECT MANAGER</div> <div>User Object</div> </div>	
Details	Fields & Relationships 55 Items, Sorted by Field Label
Fields & Relationships	
User Page Layouts	Email Sender Address SenderEmail Field
User Profile Page Layouts	Email Sender Name SenderName
Lightning Record Pages	Email Signature Signature
Buttons and Links	Employee Number EmployeeNumber
Compact Layouts	End of Day EndDay
Field Sets	Extension Extension
Object Limits	Fax Fax
Related Lookup Filters	Has Profile Photo IsProfilePhotoActive
Search Layouts	IDE Workspace WorkspaceId
Search Layouts for Salesforce Classic	Individual IndividualId
	Info Emails ReceivesInfoEmails

```

replica.email = nodeHelper.getReference( Account, OwnerId, entity.OwnerId).SenderEmail

```

Salesforce

Signature

Helper	nodeHelper
Signature	(nodeHelper.getReference(entityType: String, fieldName: String, fieldValue: String)
Description	Helps to get a value of type reference.
Introduced in	0.5.0

Example use

Sync any field of the Salesforce object. In this case we sync the **User** object and get reference of

the **Sender Email** field from this object.

SETUP > OBJECT MANAGER

User

Object

Details

Fields & Relationships

55 Items, Sorted by Field Label

Email Sender Address	SenderEmail	Field
Email Sender Name	SenderName	
Email Signature	Signature	
Employee Number	EmployeeNumber	
End of Day	EndDay	
Extension	Extension	
Fax	Fax	
Has Profile Photo	IsProfilePhotoActive	
IDE Workspace	WorkspaceId	
Individual	IndividualId	
Info Emails	ReceivesInfoEmails	

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replica_email = nodeHelper.getReference(Account, OwnerId, entity.OwnerId).SenderEmail