

attachmentHelper

Last Modified on 01/15/2026 4:47 pm EST

The attachmentHelper provides functions to manipulate attachments.

[mergeAttachments](#) is the supported helper method.

JIRA CLOUD

Title	Description
merge.Attachments	Add all the new attachments of the replica to the issue attachments. Remove all the removed attachments of the replica from the issue attachments.

JIRA ON-PREMISE

Title	Description
merge.Attachments	Add all the new attachments of the replica to the issue attachments. Remove all the removed attachments of the replica from the issue attachments.

ZENDESK

Title	Description
merge.Attachments	Add all the new attachments of the replica to the issue attachments. Remove all the removed attachments of the replica from the issue attachments.

SERVICENOW

Title	Description
merge.Attachments	Add all the new attachments of the replica to the issue attachments. Remove all the removed attachments of the replica from the issue attachments.

AZURE DEVOPS (Server & Service)

Title	Description
merge.Attachments	Add all the new attachments of the replica to the issue attachments. Remove all the removed attachments of the replica from the issue attachments.

FRESHDESK

Title	Description
merge.Attachments	Add all the new attachments of the replica to the issue attachments. Remove all the removed attachments of the replica from the issue attachments.

FRESHSERVICE

Title	Description
Product About Us <small>?</small> Release History <small>?</small> Glossary <small>?</small> API Reference <small>?</small> Security <small>?</small> Pricing and Licensing <small>?</small> Resources Subscribe for a weekly Exalate hack <small>?</small> Academy <small>?</small> Blog <small>?</small> YouTube Channel <small>?</small> Ebooks <small>?</small> Still need help? Join our Community <small>?</small>	Add all the new attachments of the replica to the issue attachments. Remove all the removed attachments of the replica from the issue attachments.

[Visit our Service Desk](#) 

[Find a Partner](#) 