

# commentHelper

Last Modified on 02/11/2026 11:50 am EST

The commentHelper provides functions to manipulate comments.

## JIRA CLOUD

Title	Description
<a href="#">addComment</a>	Allows adding a custom made comment to an issue. You can specify if this comment needs to be synced or not.
<a href="#">mergeComments</a>	<p>Add all the new comments of the replica to the issue comments and prepend the author name to them.</p> <p>Remove all the removed comments of the replica from the issue comments.</p> <p>Edit all the existing issue comments that have been changed on the replica and prepend the author name to them.</p>

## JIRA ON-PREMISE

Title	Description
<a href="#">addComment</a>	Allows adding a custom made comment to an issue. You can specify if this comment needs to be synced or not.
<a href="#">filterLocal</a>	Return a list of s where the visibility has not been restricted (no group or role level assign to the comment).
<a href="#">mergeComments</a>	<p>Add all the new comments of the replica to the issue comments and prepend the author name to them.</p> <p>Remove all the removed comments of the replica from the issue comments.</p> <p>Edit all the existing issue comments that have been changed on the replica and prepend the author name to them.</p>
<a href="#">mergeComments--with custom formatting</a>	Allows formatting the comment when merging remote comments. Use a <a href="#">closure</a> to define how the merged comment body should be formatted.

## GITHUB

Title	Description
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Title	Description
<a href="#">mergeComments</a>	<p>Add all the new comments of the replica to the issue comments and prepend the author name to them.</p> <p>Remove all the removed comments of the replica from the issue comments.</p> <p>Edit all the existing issue comments that have been changed on the replica and prepend the author name to them.</p>

## ZENDESK

Title	Description
<a href="#">addComment</a>	Allows adding a custom made comment to an issue. You can specify if this comment needs to be synced or not.

## AZURE DEVOPS (Server & Service)

Title	Description
<a href="#">addComment</a>	Allows adding a custom made comment to an issue. You can specify if this comment needs to be synced or not.
<a href="#">mergeComments</a>	<p>Add all the new comments of the replica to the issue comments and prepend the author name to them.</p> <p>Remove all the removed comments of the replica from the issue comments.</p> <p>Edit all the existing issue comments that have been changed on the replica and prepend the author name to them.</p>

## SERVICENOW

Title	Description
<a href="#">addComment</a>	Allows adding a custom made comment to an issue. You can specify if this comment needs to be synced or not.
<a href="#">mergeComments</a>	<p>Add all the new comments of the replica to the issue comments and prepend the author name to them.</p> <p>Remove all the removed comments of the replica from the issue comments.</p> <p>Edit all the existing issue comments that have been changed on the replica and prepend the author name to them.</p>

## FRESHDESK

Title	Description
<a href="#">addComment</a>	Allows adding a custom made comment to an issue. You can specify if this comment needs to be synced or not.
<a href="#">mergeComments</a>	<p>Add all the new comments of the replica to the issue comments and prepend the author name to them.</p> <p>Remove all the removed comments of the replica from the issue comments.</p> <p>Edit all the existing issue comments that have been changed on the replica and prepend the author name to them.</p>

## FRESHSERVICE

Title	Description
<a href="#">addComment</a>	Allows adding a custom made comment to an issue. You can specify if this comment needs to be synced or not.
<a href="#">mergeComments</a>	<p>Add all the new comments of the replica to the issue comments and prepend the author name to them.</p> <p>Remove all the removed comments of the replica from the issue comments.</p> <p>Edit all the existing issue comments that have been changed on the replica and prepend the author name to them.</p>

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