

Script Helpers

Last Modified on 03/18/2026 8:04 am EDT

Script helpers allow you to configure advanced synchronization conditions.

Note: Names of objects are case sensitive. **displayname** is different from **displayName**

JIRA ON-PREMISE

Title	Description
attachmentHelper	manipulate attachments
commentHelper	manipulate comments
debugHelper	helps to get more details about values passed in a replica
nodeHelper	class with helper methods to access platform-specific information
syncHelper	object to get instance-specific data
userHelper	manipulate users
workflowHelper	transition users
workLogHelper	manipulate worklogs

JIRA CLOUD

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workLogHelper	manipulate worklogs

GITHUB

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ZENDESK

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SERVICENOW

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AZURE DEVOPS (Server & Service)

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SALESFORCE

Title	Description
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nodeHelper	class with helper methods to access tracker specific information

FRESHDESK & FRESHSERVICE

Title	Description
attachmentHelper	manipulate attachments
commentHelper	manipulate comments
nodeHelper	class with helper methods to access platform-specific information

ASANA

Title	Description
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Title	Description
attachmentHelper	manipulate attachments
commentHelper	manipulate comments
Product NodeHelper Release History	class with helper methods to access platform-specific information

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