Comment Structure

Last Modified on 01/15/2026 4:52 pm EST

Fields

#	Field name	Comment	Object type	Since
1	id	The id.	String	
2	author	The author of a comment.	User	
3	body	The body of a comment.	String	
4	created	When a comment is created.	Date	
5	updated	When the comment is updated.	Date	
6	updateAuthor	The user who updated a comment.	User	
7	groupLevel	Set when visibility is enabled on a comment and a group is selected.	String	0.8
8	roleLevel	Set when visibility is enabled on a comment and a role is selected.	String	0.8
9	executor	Set to define on behalf of which user comment is created.	User	0.12
10	remoteId	If applicable, the id of a comment synced with this comment on the remote instance.	String	
11	internal	Set to true/false if this is a Service Management comment. Make sure that the request type is set on the issue	Boolean	