

How to Sync Labels in Xurrent

Last Modified on 01/15/2026 5:12 pm EST

This article describes how to synchronize labels (tags) between Xurrent and other systems.

Labels in Xurrent: Labels are called "tags" in Xurrent and are used to categorize requests. Tags that don't exist will be automatically created during synchronization.

Outgoing sync (Xurrent → Remote system)

To send labels from Xurrent to the remote system:

```
replica.labels = entity.labels
```

Incoming sync (Remote system → Xurrent)

To receive labels from the remote system and set them in Xurrent:

```
entity.labels = replica.labels
```

Add static labels

You can add fixed tags based on conditions:

```
entity.labels += nodeHelper.getLabel("Priority-High")
```

More information

- [Product](#)
[How to Sync Requests in Xurrent](#)
[About Us](#) 
- [Xurrent Fields and Entities Available for Synchronization](#)
[Glossary](#) 

Have more questions? Ask the community

[Security](#) 

[Pricing and Licensing](#) 

[Resources](#)

[Subscribe for a weekly Exalate hack](#) 

[Academy](#) 

[Blog](#) 

[YouTube Channel](#) 

[Ebooks](#) 

[Still need help?](#)

[Join our Community](#) 

[Visit our Service Desk](#) 

[Find a Partner](#) 