

How to Sync Status in Xurrent

Last Modified on 01/15/2026 5:12 pm EST

This article describes how to synchronize status between Xurrent and other systems.

Status in Xurrent: In Xurrent the status provides visibility into the progress of a request, helping users and support staff track its lifecycle

Request status synchronization

Outgoing sync (Xurrent → Remote system)

To send request status from Xurrent to the remote system:

```
replica.status = entity.status
```

Incoming sync (Remote system → Xurrent)

To receive request status from the remote system and update Xurrent requests:

```
// Map remote status to xurrent request status
def statusMap = [
  "Done": "Completed",
  "In Progress": "In Progress",
  "To Do": "Being Created"
]
entity.status = nodeHelper.getStatus(statusMap[replica.status.name])
```

More information

- Product
 - [How to Sync Requests in Xurrent](#)
 - [About Us](#)
- [How to Sync Custom Fields in Xurrent](#)
- [How to Sync](#)
- [Glossary](#)

Have more questions? [Ask the community](#)

[API Reference](#)

[Security](#)

[Pricing and Licensing](#)

Resources

[Subscribe for a weekly Exalate hack](#)

[Academy](#)

[Blog](#)

[YouTube Channel](#)

[Ebooks](#)

Still need help?

[Join our Community](#)

[Visit our Service Desk](#)

[Find a Partner](#)