

Removing HTML Tags from text in Exalate for Azure Devops (Server & Service)

Last Modified on 01/28/2026 7:33 am EST

Azure DevOps sends data in HTML during a sync. In some cases, other work management systems can't render HTML correctly. This can cause errors when syncing text fields or images.

You can use `stripHtml` to remove HTML tags and send data as plain text.

We recommend using an alternative method in syncs between Azure DevOps and Jira Cloud. For more information, please read [this article](#).

Azure DevOps

Outgoing Sync

Use the following script to remove HTML tags:

```
replica.description = nodeHelper.stripHtml(workItem.description)
```

This method does not work if you are [converting data from Markdown to HTML in Jira Cloud](#).

In this case, you need to replace `nodeHelper.stripHtml(workItem.description)` with `workItem.description`.

The updated script in Azure DevOps would look like this:

```
replica.description = workItem.description
```

Have more questions? [Ask the community](#)

Product

[About Us](#) 

[Release History](#) 

ON THIS PAGE

[API Reference](#) 
[Azure DevOps](#)
[Security](#) 

[Pricing and Licensing](#) 

Resources

[Subscribe for a weekly Exalate hack](#) 

[Academy](#) 

[Blog](#) 

[YouTube Channel](#) 

[Ebooks](#) 

Still need help?

[Join our Community](#) 

[Visit our Service Desk](#) 

[Find a Partner](#) 