

How to Sync between Select List (single choice) and user picker custom field

Last Modified on 01/28/2026 7:10 am EST

This article shows how to synchronize a ***select list*** with a ***user picker field***.

Exalate allows syncing any kind of custom field type combination. For example, you have a custom field called **userlist** (select list Single Choice) to the custom field **Escalated to** (user picker field).

Sending side

Outgoing sync

```
1 #
2 # Include the customfield 'usersList' in the message sent to the receiving instance
3 #
4 replica.customFields."usersList" = issue.customFields."usersList"
5 ...
```

Receiving side

Incoming sync

```
1 #
2 # The replica.customFields."usersList".value is an object of type option.
3 # The option contains a value, which is the string of the option.
4 # issue.customFields."Escalated to".value is a user picker type custom field, which includes string value
5 #
6 issue.customFields."Escalated to".value = nodeHelper.getUserByUsername(replica.customFields."usersList"?.value.
value)
7
8 ...
```

Product

[About Us](#)

ON THIS PAGE

[Release History](#)

[Glossary](#)

[Sending side](#)

[API Reference](#)

[Receiving side](#)

[Security](#)

[Pricing and Licensing](#)

Resources

[Subscribe for a weekly Exalate hack](#)

[Academy](#)

[Blog](#)

[YouTube Channel](#)

[Ebooks](#)

Still need help?

[Join our Community](#)

[Visit our Service Desk](#)

[Find a Partner](#)