

How to Sync a Resolution Field in Jira Cloud

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This article shows how to synchronize the issue resolution field in Jira.

Introduction

Whenever you need to sync the [resolution](#), you have to ensure that the resolution from the remote side is mapped to the local resolution objects.

Source Side

Add the code below to the **Outgoing sync** to send a resolution to the other side.

```
replica.resolution = issue.resolution
```

Destination Side

Add the code below to the **Incoming sync** to set the resolution for the synced issue, based on the source side data.

```
if (replica.resolution == null) {  
  // if the remote issue is not resolved  
  issue.resolution = null  
}  
  
if (replica.resolution != null) {  
  // the remote issue is resolved, but the local isn't - look up the correct local resolution object.  
  
  def resolutionMap = [  
    "Done" : "Done",  
    "Won't Do" : "Won't Do",  
    "Known Error" : "Won't Fix"  
  ]  
  // use 'done' as resolution if the remote resolution is not found  
  def targetResolutionName = resolutionMap[replica.resolution.name] ?: "Done"  
  
  // nodeHelper.getResolution looks up the local resolution object based on the provided name  
  issue.resolution = nodeHelper.getResolution(targetResolutionName)  
}
```

You can also just hardcode a resolution by name:

```
if (replica.resolution == null) {  
  // if the remote issue is not resolved  
  issue.resolution = null  
}  
  
if (replica.resolution != null) {  
  issue.resolution = nodeHelper.getResolution("Fixed")  
}
```

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