

Unexalate Operation

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The Unexalate operation helps to stop the synchronization of an issue. It removes all synchronization information, but keeps the original issue and the remote issue untouched.

The issue data exchanged between these issues are not removed.

Unexalate Issue on Jira On-premise

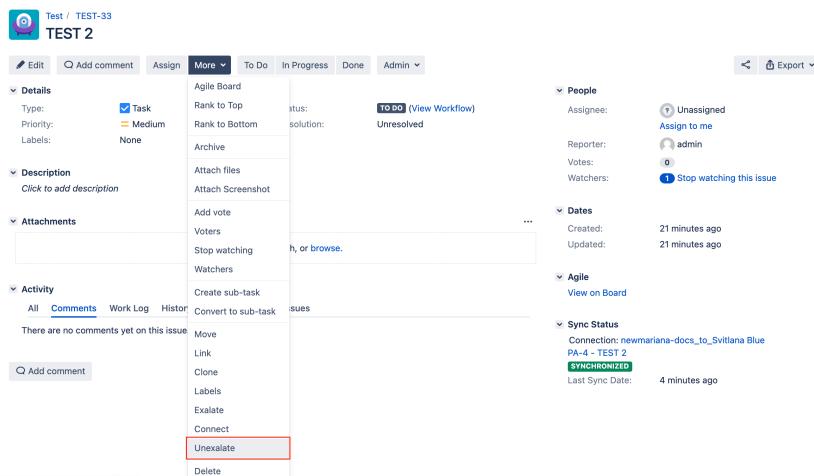
There are different ways to stop an issue synchronization on the Jira server:

- **Unexalate** operation
- **Unexalate Now** workflow post function
- Using API

Unexalate Operation

1. Open an issue you want to Unexalate.
2. Select **More -> Unexalate.**

Note: Unexalate operation is available only if the issue was synchronized before! Unexalate operation must be enabled in General Settings.



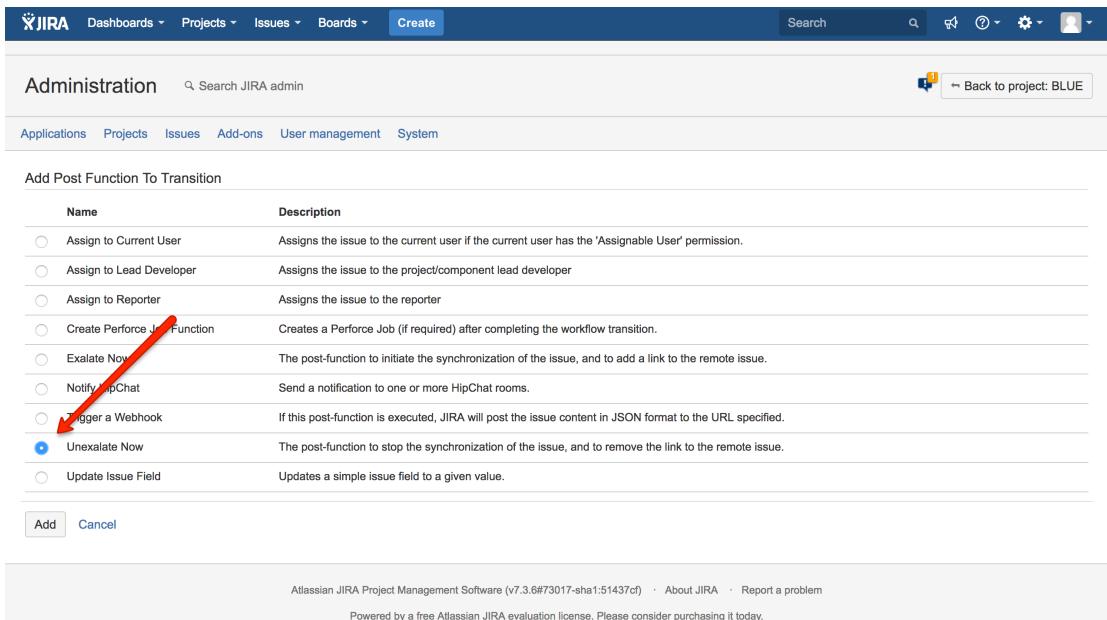
3. The synchronization stops and the sync panel link removes. Issues on both sides remain untouched.

Unexalate Now Workflow Post Function

Post functions carry out any additional processing required after a transition is executed. The Exalate app provides **Unexalate Now** post function.

The steps to add the post function are the following:

1. Navigate to the workflows and select the workflow to edit
2. Select the transition to which you want to add the post function
3. Add Unexalate Now post function



The screenshot shows the JIRA Administration interface with the 'Add Post Function To Transition' dialog open. The 'Unexalate Now' option is highlighted with a red arrow. The dialog includes fields for 'Name' and 'Description' and buttons for 'Add' and 'Cancel'.

Name	Description
<input type="radio"/> Assign to Current User	Assigns the issue to the current user if the current user has the 'Assignable User' permission.
<input type="radio"/> Assign to Lead Developer	Assigns the issue to the project/component lead developer
<input type="radio"/> Assign to Reporter	Assigns the issue to the reporter
<input type="radio"/> Create Perforce Job Function	Creates a Perforce Job (if required) after completing the workflow transition.
<input type="radio"/> Exalate Now	The post-function to initiate the synchronization of the issue, and to add a link to the remote issue.
<input type="radio"/> Notify HipChat	Send a notification to one or more HipChat rooms.
<input type="radio"/> Trigger a Webhook	If this post-function is executed, JIRA will post the issue content in JSON format to the URL specified.
<input checked="" type="radio"/> Unexalate Now	The post-function to stop the synchronization of the issue, and to remove the link to the remote issue.
<input type="radio"/> Update Issue Field	Updates a simple issue field to a given value.

The **Unexalate Now** post-function is executed only once all synchronization messages have been processed.

Unexalate Using API

```

// UNEXALATE SETTINGS

final def issueToBeUnhexalated = "FOO-1"

// END UNEXALATE SETTINGS

import com.atlassian.jira.component.ComponentAccessor
/*
** Access the Sync Init Service which allows to
*/
def exaPlugin = ComponentAccessor.getPluginAccessor().getEnabledPlugin("com.exalate.jiranode") as OsgiPlugin
def exaCl = exaPlugin.classLoader
def exaCa = exaPlugin.containerAccessor
def syncInitServClass = exaCl.loadClass("com.exalate.api.trigger.ISyncInitiationService")
def syncInitServ = exaCa.getBeansOfType(syncInitServClass).first()

/*
** effect an unhexalate on a particular issue
*/

def targetIssue = ComponentAccessor.getIssueManager().getIssueObject(issueToBeUnhexalated)
if (targetIssue) {
    syncInitServ.unhexalate(targetIssue.id)
}

```

Unhexalate Issue on Jira Cloud

There are 2 ways to stop an issue synchronization on JIRA Cloud:

- Unhexalate button on the issue view
- Unhexalate Now workflow post function

Unhexalate Button on the Issue View

1. Open an issue you want to connect with another issue
2. Use **Unhexalate** button on the right sidebar

Note: Unhexalate operation is available only if the issue was synchronized before!



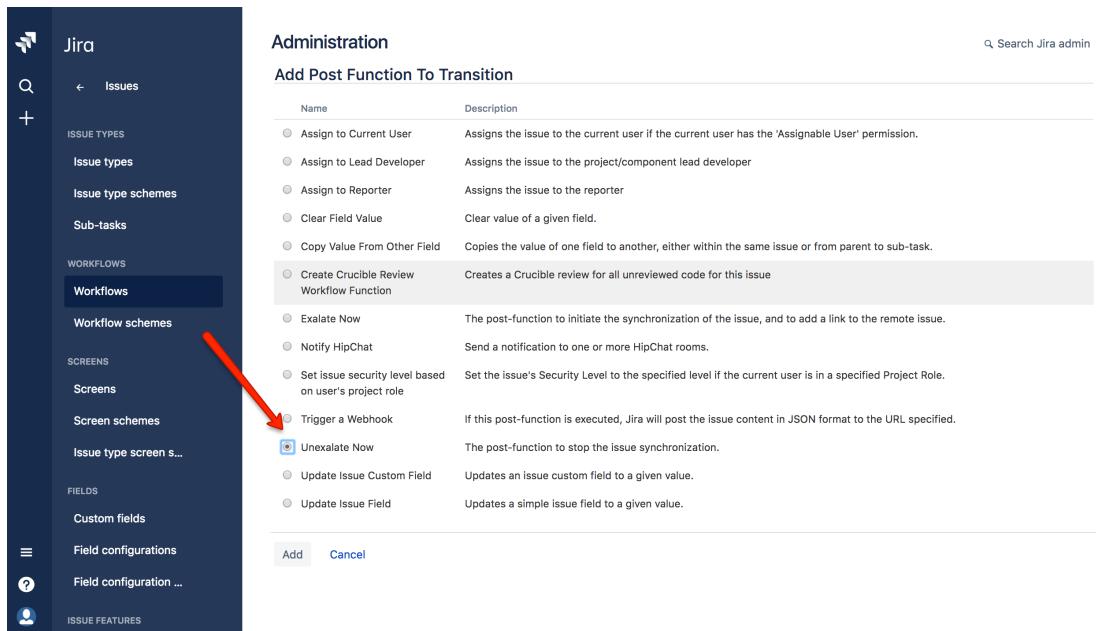
3. The synchronization stops and the sync panel link removes. Issues on both sides remain untouched.

'Unexalate Now' Workflow Post Function

Post functions carry out any additional processing required after a transition is executed. The exalate app provides **Unexalate Now** post function.

The steps to add the post function are the following:

1. Navigate to the workflows and select the workflow to edit
2. Select the transition to which you want to add the post function
3. Add Unexalate Now post function



The screenshot shows the Jira Administration interface with the 'Workflows' section selected. On the right, the 'Add Post Function To Transition' screen is displayed, listing various post functions. The 'Unexalate Now' function is highlighted with a red arrow pointing to it from the left sidebar.

Name	Description
Assign to Current User	Assigns the issue to the current user if the current user has the 'Assignable User' permission.
Assign to Lead Developer	Assigns the issue to the project/component lead developer
Assign to Reporter	Assigns the issue to the reporter
Clear Field Value	Clears value of a given field.
Copy Value From Other Field	Copies the value of one field to another, either within the same issue or from parent to sub-task.
Create Crucible Review Workflow Function	Creates a Crucible review for all unreviewed code for this issue
Unexalate Now	The post-function to initiate the synchronization of the issue, and to add a link to the remote issue.
Notify HipChat	Send a notification to one or more HipChat rooms.
Set issue security level based on user's project role	Set the issue's Security Level to the specified level if the current user is in a specified Project Role.
Trigger a Webhook	If this post-function is executed, Jira will post the issue content in JSON format to the URL specified.
Unexalate Now	The post-function to stop the issue synchronization.
Update Issue Custom Field	Updates an issue custom field to a given value.
Update Issue Field	Updates a simple issue field to a given value.

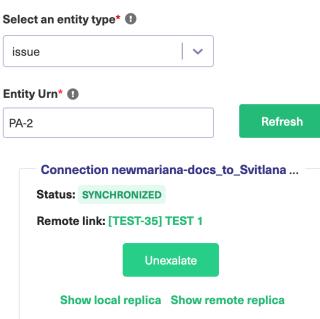
Unexalate Operation on Other Platforms

You can stop the synchronization from the [entity sync status tab](#) on the Exalate admin menu.

To find the issue you need to specify its ID.

Entity Sync status

The sync panel provides a view on the status of the entity, which is under synchronization. You can also find a remote entity link if it is available.



The screenshot shows the 'Entity Sync status' panel. It includes a dropdown for 'Select an entity type*', a text input for 'Entity Urn*', and a button for 'Unexalate'. The status is shown as 'SYNCHRONIZED'.

Select an entity type* ⓘ

issue

Entity Urn* ⓘ

PA-2

Connection newmariana-docs_to_Svitlana ...

Status: **SYNCHRONIZED**

Remote link: [\[TEST-35\] TEST 1](#)

Unexalate

Show local replica Show remote replica

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