

Freshdesk - Version 5.30.1

Last Modified on 12/16/2025 11:50 am EST

Patch Released for Freshdesk on December 17th, 2025

In this release, we've solved the following bugs:

Product

Bug fixes

[Release History](#)

[Glossary](#)

- [NCI-739](#) - Resolved mandatory field validation during first sync from Jira to FreshDesk;
- [NCI-720](#) - Fixed test run functionality for FreshDesk and FreshService connections.

[Security](#)

[Pricing and Licensing](#)

Resources

[Subscribe for a weekly Exalate hack](#)

[Academy](#)

[Blog](#)

[YouTube Channel](#)

[Ebooks](#)

Still need help?

[Join our Community](#)

[Visit our Service Desk](#)

[Find a Partner](#)