

How to Sync Labels in Xurrent

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This article describes how to synchronize labels (tags) between Xurrent and other systems.

Labels in Xurrent: Labels are called "tags" in Xurrent and are used to categorize requests. Tags that don't exist will be automatically created during synchronization.

Outgoing sync (Xurrent → Remote system)

To send labels from Xurrent to the remote system:

```
replica.labels = entity.labels
```

Incoming sync (Remote system → Xurrent)

To receive labels from the remote system and set them in Xurrent:

```
entity.labels = replica.labels
```

Add static labels

You can add fixed tags based on conditions:

```
entity.labels += nodeHelper.getLabel("Priority-High")
```

More information

- Product
 - [How to Sync Requests in Xurrent](#)
 - [About Us](#)
- Xurrent Fields and Entities Available for Synchronization
 - [Xurrent Fields](#)
 - [Xurrent Entities](#)
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