

How to Sync Attachments in Xurrent

Last Modified on 12/22/2025 10:43 am EST

This article describes how to synchronize attachments between Xurrent and other systems.

Attachment Sync: Xurrent allows inline attachments in notes. However, attachments within custom fields(Request level attachment) are not supported at this time.

Here is more details about attachment behaviour in Xurrent: [Attachment Guide for Xurrent](#)

Outgoing sync (Xurrent → Remote system)

To send attachments from Xurrent to the remote system, use this script in your **Outgoing Sync**:

```
replica.attachments = entity.attachments
```

Incoming sync (Remote system → Xurrent)

To receive attachments from the remote system and add them to Request notes, use this script in your **Incoming Sync**:

```
entity.attachments = attachmentHelper.mergeAttachments(entity, replica)
```

Filter attachments by size

You can filter attachments to send only files under a specific size:

```
// Send only files under 10MB
replica.attachments = entity.attachments?.findAll {
  attachment ->
  attachment.filesize < 10485760
}
```

Product

[About Us](#)

[Release History](#)

[Glossary](#)

[API Reference](#)

[Security](#)

[Pricing and Licensing](#)

Resources

[Subscribe for a weekly Exalate hack](#)

[Academy](#)

[Blog](#)

[YouTube Channel](#)

[Ebooks](#)

Still need help?

[Join our Community](#)

[Visit our Service Desk](#)

[Find a Partner](#)

Have more questions? [Ask the community](#)

