

How to Sync Status in Xurrent

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This article describes how to synchronize status between Xurrent and other systems.

Status in Xurrent: In Xurrent the status provides visibility into the progress of a request, helping users and support staff track its lifecycle

Request status synchronization

Outgoing sync (Xurrent → Remote system)

To send request status from Xurrent to the remote system:

```
replica.status = entity.status
```

Incoming sync (Remote system → Xurrent)

To receive request status from the remote system and update Xurrent requests:

```
// Map remote status to xurrent request status
def statusMap = [
  "Done": "Completed",
  "In Progress": "In Progress",
  "To Do": "Being Created"
]
entity.status = nodeHelper.getStatus(statusMap[replica.status.name])
```

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