How to Sync Comments in Xurrent

Last Modified on 12/09/2025 1:46 am EST

How to Sync Comments in Xurrent

This article describes how to synchronize comments between Xurrent and other systems.

Outgoing sync (Xurrent → Remote system)

To send comments from Xurrent to the remote system, use this script in your **Outgoing Sync**:

replica.comments = entity.comments

Incoming sync (Remote system → Xurrent)

To receive comments from the remote system and add them to Xurrent, use this script in your **Incoming Sync**:

entity.comments = commentHelper.mergeComments(entity, replica)

What this does: The mergeComments helper merges new comments with existing ones, avoiding duplicates while preserving comment history.

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