

Freshdesk - Version 5.29.2

Last Modified on 11/03/2025 11:31 am EST

Released for Freshdesk on October 29th, 2025

In this release, we've implemented the following improvements:

Bug fixes

- NCI-695 - Tracker URL is not found error message appears during the Sync from Remote side.

Improvements

- [Product](#)
[About Us](#) [?]
[Release History](#) [?]
[Glossary](#) [?]
[API Reference](#) [?]
[Security](#) [?]
[Pricing and Licensing](#) [?]
Resources
[Subscribe for a weekly Exalate hack](#) [?]
[Academy](#) [?]
[Blog](#) [?]
[YouTube Channel](#) [?]
[Ebooks](#) [?]
Still need help?
[Join our Community](#) [?]
[Visit our Service Desk](#) [?]
[Find a Partner](#) [?]
- [XLT-7319](#) - Add promotional modal for SyncRoom in Exalate Console UI;
- [XLT-7128](#) - Add UTM to the links in More Integrations tab;
- [XLT-4456](#) - Pending connection invitations now have a 2-day validity period.