How to Sync Comments in Asana

Last Modified on 10/03/2025 2:02 pm EDT

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This article describes how to synchronize comments between Asana and other systems.

Comments in Asana: Asana stores comments as HTML content to support rich text formatting. This HTML needs proper handling during synchronization.

Outgoing sync (Asana → Remote system)

To send comments from Asana to the remote system, use this script in your **Outgoing Sync**:

```
replica.comments = nodeHelper.stripHtmlFromComments(entity.comments)
```

What this does: The `stripHtmlFromComments` helper removes HTML formatting from comments, making them compatible with systems that don't support rich text.

Incoming sync (Remote system → Asana)

To receive comments from the remote system and add them to Asana, use this script in your **Incoming Sync**:

```
entity.comments = commentHelper.mergeComments(entity, replica)
```

What this does: The `mergeComments` helper merges new comments with existing ones, avoiding duplicates while preserving comment history.

More information

- How to Sync Rich Text and HTML Between Asana and Other Systems
- How to Sync Attachments in Asana
- How to Sync Tasks in Asana

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