Zendesk - Version 5.28.5

Patch Released for Zendesk on September 24th, 2025

In this patch release, we've resolved the following issues:

Bug fixes

- XLT-7213 – Fixed missing error messages visibility on the Error screen;

- XLT-7209 – Resolved problem with attachments incorrectly bundled into a single Zendesk comment;

- XLT-7261 – Restricted comments (Admin-only) now properly sync as internal/private on Zendesk;

- XLT-7241 – New attachments on existing comments now create comments with matching visibility.

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