ServiceNow - Version 5.28.0

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Released for ServiceNow on August 27th, 2025

In this release, we've resolved the following issue and implemented improvements:

Bug fixes

- XLT-6617 – Resolved issue where license appeared deactivated after upgrading a cloned Jira Server instance.

Improvements

- XLT-6981 – Removed 'Next sync available on' message for Evaluation licenses;

- XLT-6800 – ServiceNow connector now caches user queries to enhance sync performance.