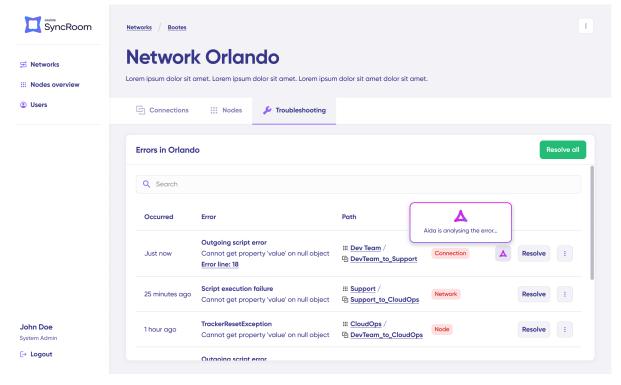
Using AIDA for Troubleshooting Sync Errors

Last Modified on 08/19/2025 7:14 am EDT

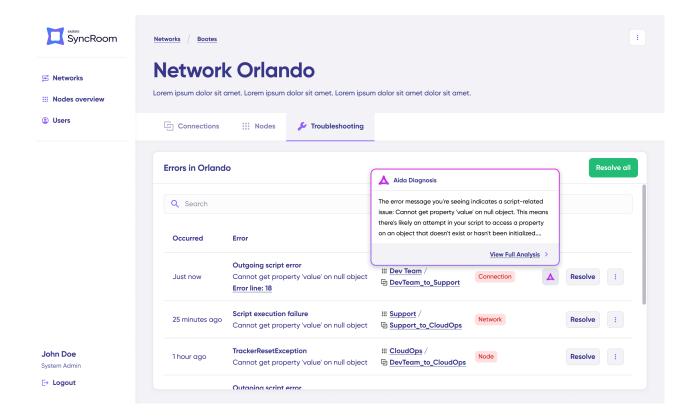
AIDA helps you troubleshoot errors faster. It offers clear, context-aware suggestions for resolving sync issues — directly where you see them.

Access the AIDA Suggestion

- 1. Go to the **Troubleshooting** tab of your network.
- 2. Hover over the error you want to investigate.



- 3. Click the **AIDA** icon that appears next to the error.
- 4. Review the Al-generated suggestion in the modal window.

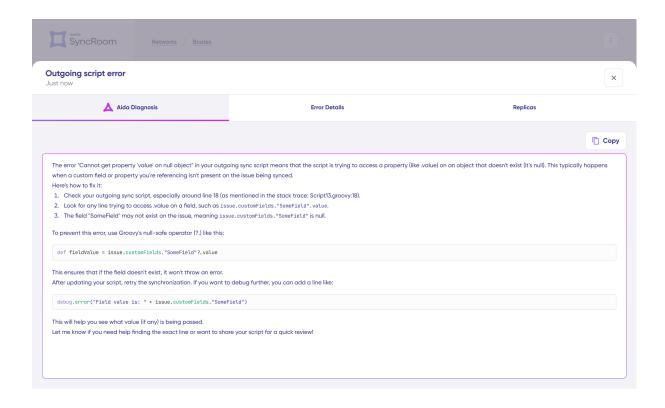


The suggestion includes a short explanation of the error and a proposed solution.

View the Full AIDA Analysis

To get more details:

- 1. In the AIDA modal, click View Full Analysis.
- 2. This opens the full **Error Details** view with the **AIDA Diagnosis** tab selected.



3. Review:

- A more detailed interpretation of the error
- Recommended steps to fix it

You can also access the full analysis directly:

- 1. Click the **three-dot menu** next to the error.
- 2. Select View Details.
- 3. Check the AIDA Diagnosis tab.

Other Tabs in the Error Details View

- Error Details Includes the possibility to copy full stack trace and other technical details.
- **Replicas** Shows the payload and sync data for the error.

What AIDA Can Help With

- About Use?
 Identifies common causes of sync issues
 Release History ?
- Provides clear next steps
- ^\$peeds ଧନ୍ତି troubleshooting, especially for less familiar errors

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