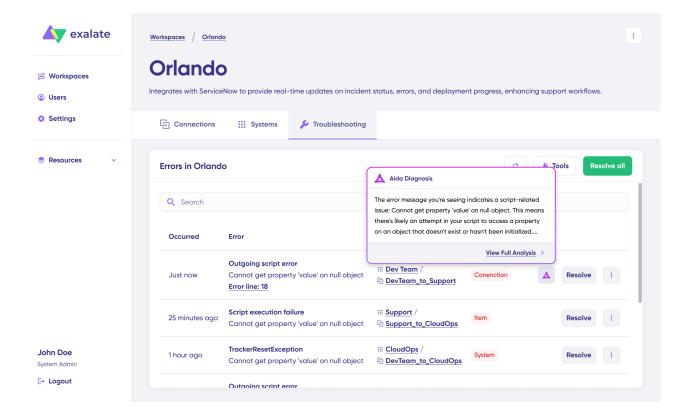
# Using Aida AI for Troubleshooting Sync Errors

Last Modified on 12/18/2025 4:17 am EST

Aida Al helps you troubleshoot errors faster. It offers clear, context-aware suggestions for resolving sync issues — directly where you see them.

### Access the Aida Suggestion

- 1. Go to the **Troubleshooting** tab of your **workspace**.
- 2. Hover over the error you want to investigate.
- 3. Click the **Aida** icon that appears next to the error.
- 4. Review the Al-generated suggestion in the modal window.

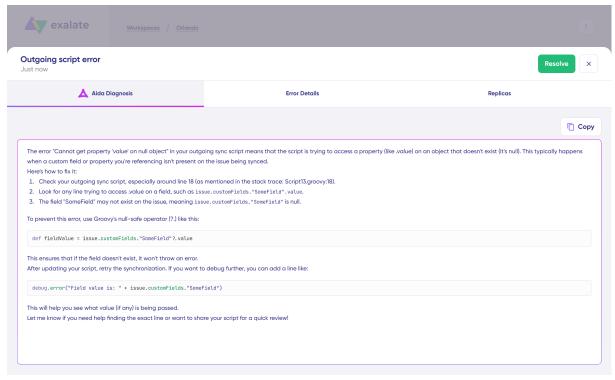


The suggestion includes a short explanation of the error and a proposed solution.

# View the Full Aida Analysis

To get more details:

- 1. In the Aida modal, click View Full Analysis.
- 2. This opens the full Error Details view with the Aida Diagnosis tab selected.



#### 3. Review:

- A more detailed interpretation of the error
- · Recommended steps to fix it

You can also access the full analysis directly:

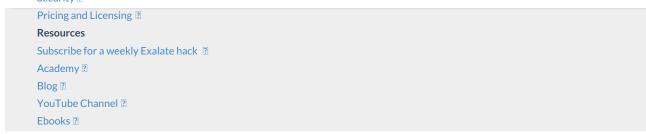
- 1. Click the **three-dot menu** next to the error.
- 2. Select View Details.
- 3. Check the Aida Diagnosis tab.

### Other Tabs in the Error Details View

- Error Details Includes the possibility to copy the full stack trace and other technical details.
- **Replicas** Shows the payload and sync data for the error.

## What Aida Can Help With

- About Usiles common causes of sync issues
  Release History (\*)
- Provides clear next steps
- Aspecially for less familiar errors Security 2



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