Freshdesk - Version 5.27.0

Released for Freshdesk on July 29th, 2025

⬚ Access Trend Dashboard from the Exalate Console

Exalate administrators can now securely access a dedicated trend dashboard directly from the UI. This dashboard provides insights into synchronization activity over time, helping admins monitor and understand their node's performance. The link opens in a new tab and is available only to authorized users. More details **here.**

In this release we've implemented several improvements:

Improvements

- **NCI-380** - **Labels added to the default script rules;**
- **NCI-203** - **Inline images supports using links.**
- **XLT-6852** - **Trend dashboard for Exalate;**

Product

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