## Zendesk - Version 5.27.0

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## Released for Zendesk on July 23rd, 2025

## **?** Access Trend Dashboard from the Exalate Console

Exalate administrators can now securely access a dedicated trend dashboard directly from the UI. This dashboard provides insights into synchronization activity over time, helping admins monitor and understand their node's performance. The link opens in a new tab and is available only to authorized users. More details **here**.

In this release, we've resolved the following issue and implemented improvement:

## **Bug fixes**

• pHoduc6880 - Sync Fails Due to Alphanumeric Comment ID Parsing.

About Us ?

Improvements

• ALTE6852 Trend dashboard for Exalate.

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