

commentHelper

Last Modified on 11/06/2025 4:22 am EST

The commentHelper provides functions to manipulate comments.

JIRA CLOUD

Title	Description
addComment	Allows adding a custom made comment to an issue. You can specify if this comment needs to be synced or not.
mergeComments	<p>Add all the new comments of the replica to the issue comments and prepend the author name to them.</p> <p>Remove all the removed comments of the replica from the issue comments.</p> <p>Edit all the existing issue comments that have been changed on the replica and prepend the author name to them.</p>

JIRA ON-PREMISE

Title	Description
addComment	Allows adding a custom made comment to an issue. You can specify if this comment needs to be synced or not.
filterLocal	Return a list of comments where the visibility has not been restricted (no group or role level assign to the comment).
mergeComments	<p>Add all the new comments of the replica to the issue comments and prepend the author name to them.</p> <p>Remove all the removed comments of the replica from the issue comments.</p> <p>Edit all the existing issue comments that have been changed on the replica and prepend the author name to them.</p>
mergeComments--with custom formatting	Allows formatting the comment when merging remote comments. Use a closure to define how the merged comment body should be formatted.

GITHUB

Title	Description
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Title	Description
mergeComments	<p>Add all the new comments of the replica to the issue comments and prepend the author name to them.</p> <p>Remove all the removed comments of the replica from the issue comments.</p> <p>Edit all the existing issue comments that have been changed on the replica and prepend the author name to them.</p>

ZENDESK

Title	Description
addComment	Allows adding a custom made comment to an issue. You can specify if this comment needs to be synced or not.

AZURE DEVOPS (Server & Service)

Title	Description
addComment	Allows adding a custom made comment to an issue. You can specify if this comment needs to be synced or not.
mergeComments	<p>Add all the new comments of the replica to the issue comments and prepend the author name to them.</p> <p>Remove all the removed comments of the replica from the issue comments.</p> <p>Edit all the existing issue comments that have been changed on the replica and prepend the author name to them.</p>

SERVICENOW

Title	Description
addComment	Allows adding a custom made comment to an issue. You can specify if this comment needs to be synced or not.
mergeComments	<p>Add all the new comments of the replica to the issue comments and prepend the author name to them.</p> <p>Remove all the removed comments of the replica from the issue comments.</p> <p>Edit all the existing issue comments that have been changed on the replica and prepend the author name to them.</p>

FRESHDESK

Title	Description
addComment	Allows adding a custom made comment to an issue. You can specify if this comment needs to be synced or not.
mergeComments	<p>Add all the new comments of the replica to the issue comments and prepend the author name to them.</p> <p>Remove all the removed comments of the replica from the issue comments.</p> <p>Edit all the existing issue comments that have been changed on the replica and prepend the author name to them.</p>

FRESHSERVICE

Title	Description
addComment	Allows adding a custom made comment to an issue. You can specify if this comment needs to be synced or not.
mergeComments	<p>Add all the new comments of the replica to the issue comments and prepend the author name to them.</p> <p>Remove all the removed comments of the replica from the issue comments.</p> <p>Edit all the existing issue comments that have been changed on the replica and prepend the author name to them.</p>

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