

stripHtmlFromComments

Last Modified on 06/17/2025 12:30 pm EDT

Signature

Helper	nodeHelper
Signature	<code>stripHTMLFromComments(String HTMLText)</code>
Description	Removes the HTML from the comments
Introduced in	

The `stripHtmlFromComments` method removes these tags from a list of comments, ensuring that only plain text is retained when synchronizing them with external systems. This method is particularly useful in the **Outgoing Sync**, where HTML formatting may not be needed or supported by the target system.

Example Usage in Freshdesk / Freshservice:

Product

About Us ?

Release History ?

Glossary ?

API Reference ?

Help Center ?

Security ?

Pricing and Licensing ?

Resources

Subscribe for a weekly Exalate hack ?

Academy ?

Blog ?

YouTube Channel ?

Ebooks ?

Still need help?

Join our Community ?

Visit our Service Desk ?

Find a Partner ?

- **Removing HTML Tags from All Comments Before Syncing:**

```
entity.comments = nodeHelper.stripHtmlFromComments(entity.comments)
```