

stripHtmlFromComments

Last Modified on 03/27/2025 10:32 am EDT

Signature

Helper	nodeHelper
Signature	<code>stripHTMLFromComments(String HTMLText)</code>
Description	Removes the HTML from the comments
Introduced in	

The `stripHtmlFromComments` method removes these tags from a list of comments, ensuring that only plain text is retained when synchronizing them with external systems. This method is particularly useful in the **Outgoing Sync**, where HTML formatting may not be needed or supported by the target system.

Example Usage in Freshdesk:

Product

[About Us](#)

- **Removing HTML Tags from All Comments Before Syncing:**

[Release History](#)

[Glossary](#)

```
APIHelper.comments = nodeHelper.stripHtmlFromComments(entity.comments)
```

[Security](#)

[Pricing and Licensing](#)

Resources

[Subscribe for a weekly Exalate hack](#)

[Academy](#)

[Blog](#)

[YouTube Channel](#)

[Ebooks](#)

Still need help?

[Join our Community](#)

[Visit our Service Desk](#)

[Find a Partner](#)