

What's New in the Exalate Console?

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Formerly SyncRoom - now part of the Exalate Console Early Access.

Exalate now provides an additional interface (*in Early Access*) for managing integrations, focused on unified visibility, safer change handling, and assisted configuration — while continuing to rely on the same trusted Exalate engine.

The screenshot shows the Exalate Console Early Access interface. The top navigation bar indicates you're looking at an active version of the connection. The main area displays the 'Acturus to Cappella' integration. It shows three versions: Version 1 (Archived), Version 2 (Active), and Version 3 (Draft). The Active version was last updated on 01-01-2024 12:00 by M. Al Jeburi. Below the versions, there are tabs for 'Query' and 'Status'. The 'Scripts' section contains two parts: 'Outgoing script' (From Acturus) and 'Incoming script' (To Cappella). The outgoing script is a simple mapping of fields: replica.type to issue.type, replica.summary to issue.summary, replica.description to issue.description, replica.priority to issue.priority, replica.attachments to issue.attachments, and replica.status to issue.status. The incoming script is more complex, involving nodeHelper.getProjectByKey('DT') to get the project key, setting issue.typeName if not found, and then mapping replica.type, replica.summary, replica.description, and issue.comments to issue fields. The sidebar on the left shows the user is John Doe, System Admin, and includes a Logout link.

What's Better Now?

The sync engine stays the same. The management experience improves.

See every sync

in one place

Test

before you deploy

Versioning

you can trust

AI assistance

when you need it

The unified interface shows everything an integration is doing — while each system still enforces its own rules, logic, and access controls.

Make changes confidently with TestRun — a safe environment that previews sync behavior before it reaches production.

Reduce risk. Prevent unexpected changes. Deploy safely.

Track exactly what's running where with traceable change history and the ability to roll back mistakes.

Versioning brings accountability and control to complex integration updates.

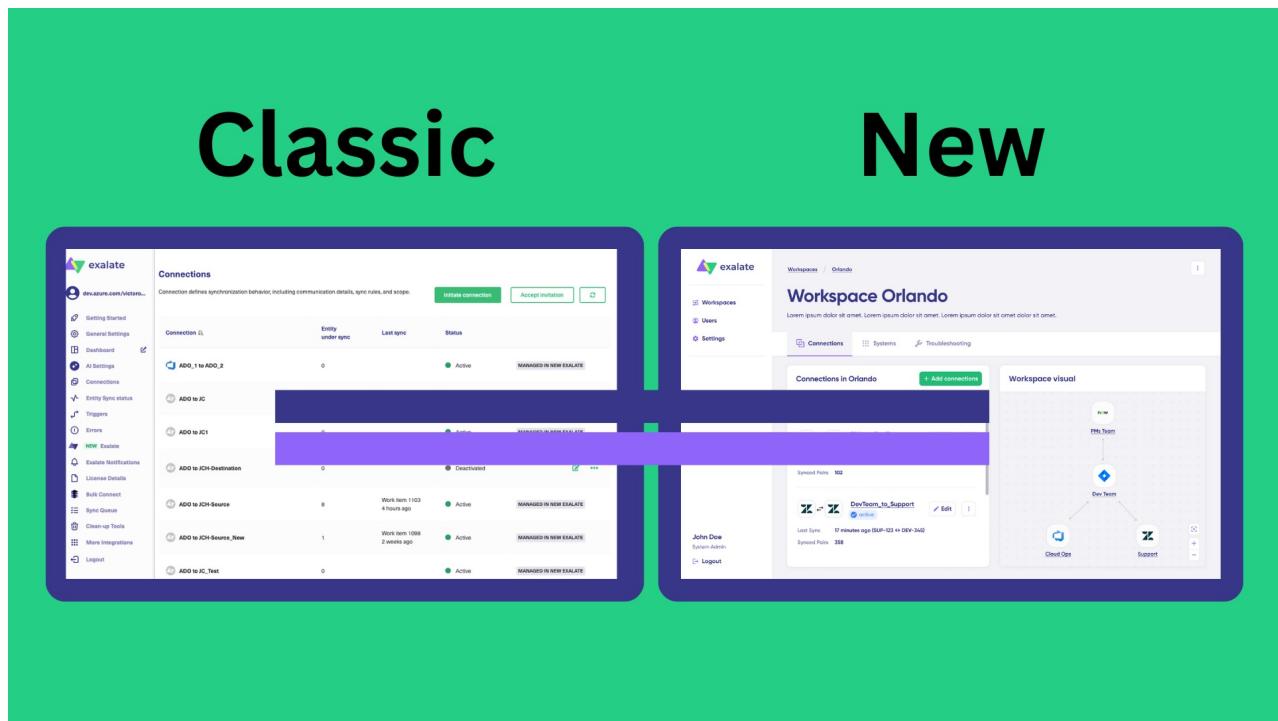
Aida AI supports configuration and troubleshooting with context-aware suggestions — without taking control away from experts.

You can also access AI-powered planning directly from your environment.

Same Trusted Exalate Engine

Behind the new interface is the same distributed Exalate engine trusted by thousands of enterprises for complex, cross-tool, and cross-company sync. Now paired with unified visibility and safer change management — so the power you rely on becomes even easier to run.

Classic Console remains fully supported. New Console adds unified management.



Classic Console

Running As Usual

New Console

Early Access

Classic Console <i>Running As Usual</i>	New Console <i>Early Access</i>
<i>[Not Supported]</i>	Preview & compare changes before publishing them
<i>[Not Supported]</i>	Trace changes & roll back to previous versions
Separate Exalate console for each platform	Unified console with side-by-side view
Install as an add-on for each system	Ramp-up flow via a web app
Script editing with basic AI Assist	Aida AI that helps with building scripts & troubleshooting errors
Classic Dashboard	Unified, governed visibility of integrations
Local synchronization	<i>[Coming soon]</i>
Autonomous control on each side	<i>[Coming soon]</i>
Sync with systems behind the firewall	<i>[Coming soon]</i>
TopDesk, Xurrent, ServiceDesk Plus, Ivanti, ConnectWise, Solarwinds, HaloITSM connectors	<i>[Coming soon]</i>
Jira Data Center Connector	<i>[Under Consideration]</i>
User-based pricing for Jira connector & instance-based pricing for other connectors	Pricing is based on the number of integrations & active items in sync

Test the new Exalate console. Or stay with Classic – the choice is yours.

Product

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The new interface is currently being introduced in stages and may continue to change as improvements are made. We actively welcome feedback from users — your input helps us refine the experience and make Exalate better over time. Please contact us at product@exalate.com.

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