Accept the Connection Invitation in Script Mode for Freshdesk or Freshservice

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Note: To accept the Connection invitation you need an **Invitation Code**. The **Invitation Code** includes **pre-populated** Connection details such as Connection name, instance short names, and Destination instance URL. You are only required to finish the configuration by accepting the invitation.

Accept the Connection Invitation in Script Mode from Freshdesk or Freshservice

1. Navigate to the **Connections** tab in the Exalate console.

exalate.freshdesk.com	Connections Connection defines synchronization behavior, i	ncluding	liate connection	Accept invitation	on G	
	communication details, sync rules, and scope.					
Getting Started						
General Settings	Connection 1	Entities under sync	Last sync	Status		
Al Settings						
Connections	FD_to_Exakate	3	Entity 27 20 hours	Active	B •	
✓ Entity Sync status	-		ago			
J Triggers			Estitu 40			
() Errors	please do not delete	10	1 hour ago	Deactivated	R	
Exalate Notifications						
License Details	freshdesk_to_servicenow_mathieule	р ₀		Error	.	
Bulk Connect	- oure					
Sync Queue			Entity 17			
Clean-up Tools	jcloud_to_freshdesk	1	1 week ago	Active		
0						

2. Click Accept invitation.

Connections			
Connection defines synchronization behavior, including communication details, sync rules, and scope.	Initiate connection	Accept invitation	2

3. Paste the invitation code and click Next

eylpbnZpdGF0aW9uU2VjcmV0ijoiNUI2Sr ijmhDWymE2YyoxNTg6LT0xNDUHYTk2l RocHM6LydqY2xrdVNub2RILWs22Yb35 bmFib28uYXR9YXls2WFLLm5ldClsIm5vz cH8WZXlzzW9uljoiNJ4ydLjAiLClub2RIVm WrjdHNWZXlzaW9uljoiNJ4yLjAiLCluYXh XhSZXN0VmVyc2Vbil6iJjUuMi4wilwicG8b b24i0i1LJMuNClsImluc3RhbmNIVWlkijoi WluUHJvb2ZVcmxUZW1wbGF0Z5l6imh0a NkMVx1MDAyNmRc3QtdXJsXHUwMDN	oGckZHZGhqZINrVGiQb1NKN3pablp0cIV3MWUILCJpbnZpdQVkSW5zdGFuY2VvaWQ K939MGI2NWUyMjgzQiQLCJub2RISWSmbyl6eyJu7W1IIjoibmFib28ILCJIYXNIXXJ8jio gtl4c250LXfmEnuEXzhhbGZSBjbq912CJimInzc3VIVHJhY2tlcJyCoflmbdH8z0 GVUeXBIIjoiSkISQV9DTE9VRCIsImIzc3VIVHJhY2tlcJIcnNpb24i0iI3LJauMCIsIm5vZG GVUeXBIIjoiSkISQV9DTE9VRCIsImIzc3VIVHJhY2tlcJIcnNpb24i0II3LJauMCIsIm5vZG GVUeXBIIjoiSkISQV9DTE9VRCIsImIzc3VIVHJhY2tlcJIcnNpb24i0II3LJauMCIsIm5vZG GVUeXBIIjoiSkISQV9DTE9VRCIsImIzc3VIVHJhY2tlcJIcnNpb24i0II1LJMUMylsIm1pbk11Yk UMIPYmpJY3RzVmVyc2IvbiI6IjEUMTQuMCIsIm1pbIIIc3RWZXJzaW9uIjoiMS4wLjAiLC EsubHikiOmZhbHNILCJIeGFDb21WnWyc2IvbiI6IjUUMy40IiwicmF3RXhhQ2tbcFZIcn DDdiZWE2MWIYTYEXMIOYJdILW1NzLUZJESMDRiOGU0ZDA3IiwiZWRpdG9yJj07ImF HB2OI8VbmFib28uYXRsYXNzaWFuLm5ldC9sb2dpbj9yZWRpcmVjdENvdW50XHUwN aHR0cHMIIM0EIMIK/IMIkZuVWJvby5hdKxhc3NpYW4ubmV0TJGC6x1Z2IucyUyRnNic
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Congratulations! The connection is set up.

