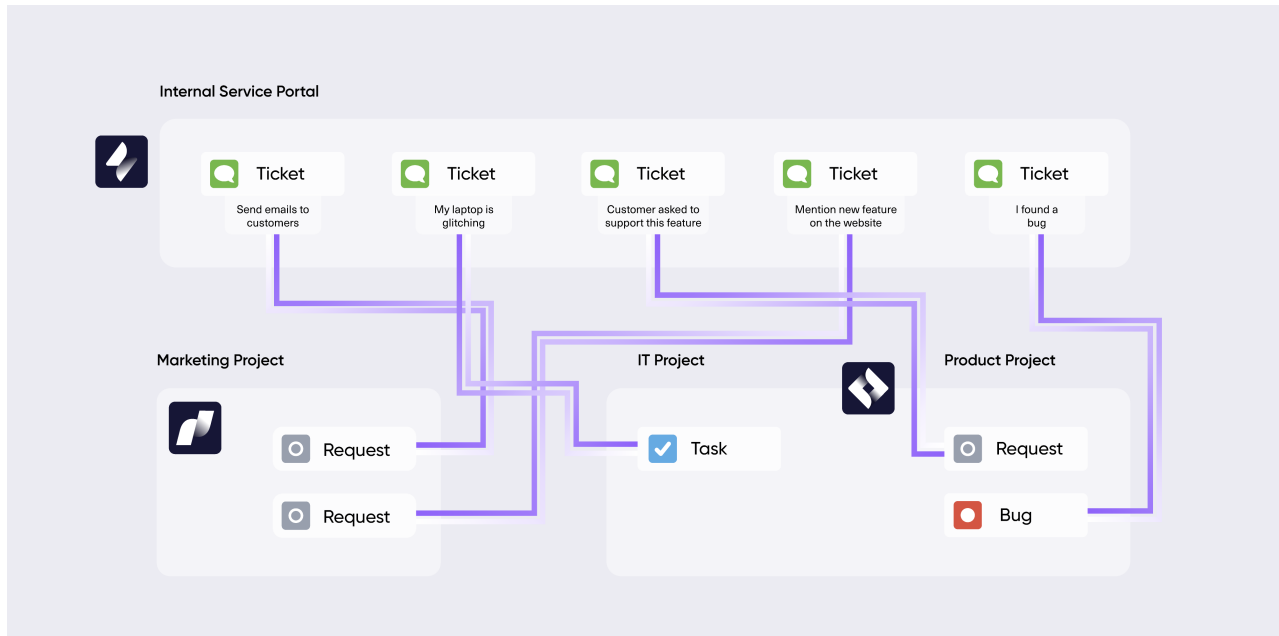


# Internal Request & Service Management

Last Modified on 12/24/2025 8:21 am EST

Optimize the Request management process by synchronizing the Internal Service Team's instance with other teams to manage and fulfill requests systematically, improving service delivery and user satisfaction. Reduce manual intervention and ensure tasks are assigned and progressed according to predefined rules.



Learn more about the use case and potential technical implementations:

- [Sync Private Jira On-premise to Jira Cloud](#)
- [Comment Visibility - an Advanced Issue Sync Case](#)
- [How to Sync Urgency and Priority between ServiceNow and Jira](#)
- [How to sync issue priority fields in Jira Cloud](#)
- [Populating a required remote field from a specific field on your instance](#)
- [Unified workflow using global transitions](#)
- [How to filter transitions based on issue type workflow in Jira Cloud](#)

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